



BENEFITS

BENEFITS FOR EMPLOYERS

Benefits for employers include:

- Delivered digitally by an experienced team of trainers using government funding.
- Develop improved communication and interpersonal skills
- · Develop greater strategic thinking
- Improved internal customer focus
- · Increased motivation for delegates
- Visible commitment and investment for delegates
- · Helps with career progression planning

BENEFITS FOR LEARNERS

Benefits for learners include:

- Improved knowledge, skills and behaviours to improve performance
- · Help with career progression
- · Increased job satisfaction
- · Increased confidence
- · Raised profile within your organisation
- Platform for further learning and progression
- Recorded workshops that fit in around your working pattern
- Connected learning tracked digitally by an online portfolio

COURSE CONTENT & KEY THEMES

The course has been designed to cover a minimum 48 of the key areas of knowledge, skills and behaviours required to be an effective business administration specialist.

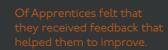
KEY THEMES INCLUDE:

- Record and document production
- Decision making
- Building relationships
- Communication
- Project Management

- Finance
- Behaviours
- Interpersonal skills
- Digital skills
- Legislation
- Planning and organisation



Of Employers felt that BPIF Training delivers training that is up-to-date, relevant and meets industry standards.







Of Apprentices would recommend BPIF Training to a friend

Of Employers would recommend BPIF Training to another employer.





COURSE SUPPORT

The course consists of the following support:

- Planned online workshops and regular formal reviews
- Bespoke programme to cater for slower and faster achieving learners
- One-to-one sessions to meet the needs of individual learners
- Specialist support for learners with special educational needs and/or disabilities
- · Helps with career progression planning

- Telephone, email and video support
 5 days a week
- Access to the Virtual Learning Environment (VLE) - 7 days a week
- Access to the E-Portfolio System
 7 days a week
- Access to the Maths and English
 E-Learning System 7 days a week
- Access to the BPIF Skills Hub
 E-Learning System 7 days a week
- · An assigned personal tutor